

TERMS AND CONDITIONS OF THE ANNUAL CONTRACT

- The use of the parking service is at all times subject to the terms and conditions of use that are breed in the acceptance of the contract and that are reflected in the copy of the same that is in possession of The Client.
- Vehicles are always placed at the Company's facilities, always at the expense and risk of The Client. In case of damage The Company has a civil liability insurance to attend to what the law will demand.
- The Company is committed to **the custody of The Client's vehicle** in its facilities and to the execution of a **maximum of fifteen transfer services** within a period of one year from the date of formalization of the contract.
- The realization by the Company of **additional transfers** within the term of the contract shall mean the **payment of the rate established for this purpose**.
- None of the employees or agents of The Company is subject to personal or individual responsibility for any accident, loss or damage to persons, vehicles, accessories or contents. All objects those who remain inside the vehicle will be under the responsibility of The Client.
- Vehicles that are not claimed within three months after the expiration of the contract may be made available to the authorities in order to cover costs that may be incurred.
- The Client accepts and authorizes the personnel of The Company to the movement of their vehicle within their facilities for the realization of the contracted services, parking, vehicle washing, revisions and / or mechanical services contracted, etc; as well as the necessary displacements for the execution of those other services that require it.
- The **use of protective covers** is borne by The Client who must install and ensure about the correct restraint. The Company is not responsible for the status of the same to the withdrawal of the vehicle.
- The Client must provide The Company with **information regarding the movements that his vehicle will make at least 48 hours in advance and ALWAYS via email to the address provided by The Company**.
- The Company is not responsible for the **effects derived from the malfunction or peculiarities of any of the components of the vehicle that has not been reported by The Client** (locks or windows that do not work properly, defective or cracked glass, hand brakes that should not be used, rear-view mirrors that hang during washing, etc.)
- The **authorization to a third person** for the removal of the vehicle from our facilities must ALWAYS be done by the contract holder and no other person, using the email of the Company, explicitly and case by case.
- The **courtesy washing** of the vehicle is always subject to the availability of The Company's personnel, the technical means of the same and the climatic conditions,

and under no circumstances can it be claimed as part of the obligations of this contract.

- For safety reasons, there **will be no courtesy washing** of vehicles that have external elements installed (roof trunks, flaps, spoilers, etc.), are in conditions that could be damaged during the washing process or carry antennas that cannot be dismantled.
- **Courtesy washing will not be done to those vehicles that advise of their departure less than 48 hours in advance.** The **auto car wash service is available to customers from 09:00 am to 20:00 pm**
- The deposit of a vehicle in our facilities will be considered as an unreserved acceptance of these conditions.
- These terms and conditions constitute the entire agreement between The Client and The Company with respect to the provision of the contracted services.